Conditions for the return of material to HUBTEX. Fulda

HUBTEX MASCHINENBAU · Postfach 1361 · 36003 Fulda

As a matter of principle, a corresponding HUBTEX. return delivery note must be enclosed to EVERY return delivery. The return delivery note is available for download at www.Hubtex.com.

The return delivery must take place at the earliest possible time. Collective return deliveries should be avoided. Exceptions require the prior consultation with HUBTEX.

One return delivery note is to be used for each item of material sent in. If two or more items with the same material number are to be returned, one single return delivery note may be used, provided that it is ensured that all relevant information (serial no., year of manufacture etc.) are included and can be clearly allocated.

The type of return must be clearly indicated on the return delivery note.

In case of return of defective goods, the type of return must be marked with a cross, as well. Furthermore, a clear fault description and/or damage description must be noted down.

If the return concerns material which is sent in for examination within the scope of a presumed warranty, the ticket number must be indicated in the relevant field on the return delivery note.
A completely and correctly filled-in return delivery note is the precondition for the further handling of the return delivery by HUBTEX.

If it is impossible to completely fill in the return delivery note in individual cases, the prior consultation with HUBTEX. Fulda will be required before dispatching the goods.

Incoming deliveries without or with incompletely filled-in return delivery note cannot be handled. This entails an immediate return dispatch. For this, Hubtex charges a handling lump sum amounting to € 20 for large parcels / small parcels and € 50 for pallet shipments.